

Swiss Farm International Touring and Camping Park

Terms and conditions of Static Van Hire

Please read the following carefully:

To secure a booking, a deposit of 50% of the entire stay must be sent with the relevant information and the signed booking form.

Bookings run from 4pm on day of arrival to 10am on day of departure. Late departures may result in extra charges.

An excess cleaning bond of £30.00 maybe requested on arrival and will be returned on departure after an inspection of the caravan by a member of staff. Credit card details will be required on arrival as security against any damage or maybe used to pay any insurance excess for claims arising during your stay.

All hire vans must be left in good order:

Floors and surfaces must be clean and clear of dirt.

All kitchenware must be washed up and put away.

Any breakages or damage to the van must be reported to reception before departure.

On departure please place your rubbish in the wheelie bins provided.

Please remove all food from the fridge and food storage cupboards.

Any Damage caused during a letting will be chargeable to the signatory.

Strictly no more than 4 adults per van. No single sex groups.

Swiss Farm Management reserves the right to refuse entry.

Swiss Farm Management holds no responsibility for any property left in Static holiday vans, motor vehicles or on any part of the park. We also hold no responsibility for any injury sustained whilst on Swiss farm property.

Deposits / balances and Refunds

Deposits may be refunded if written cancellation is received 14 days before your booking start date.

The balance is **due** 14 days prior to your arrival. Strictly no refunds will be made for cancellations after this time. If your booking is cancelled within this 14 days you will still be responsible for the remaining balance unless we can re-book the accommodation. For bookings of more than one holiday caravan, we will require the balance to be paid 14 days prior to your booking start date.

Please call the bookings office if you wish to discuss cancellation insurance. 01491 573419

Check out time is 10am on day of departure. Late departures may lose their bond.

Please Note the following:

Strictly NO SMOKING inside our caravans

We no longer accept pets

No Commercial vehicles

Please remember to bring:

Towels, tea towels and all your consumables.